

Please also refer to the 'Known Issues' document on the website.

<b>1.001</b>	<b>Why does the program not show ratepayer names?</b>  The website cannot display names to protect the privacy of ratepayers. The Southland District Council is bound by The Local Government (Rating) Act 2002, as stipulated in section 28 clause 2.
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<b>2.001</b>	<b>How do you show aerial imagery on the map?</b>  The aerial imagery already loads, depending on scale, but is currently obscured by Open Street Map (OSM) base map. There is a fault that prevents the site administration from setting the base map to automatically turn off at certain map scales. The base map should be replaced by the end of March.  In the meantime, there is a work-around.  1 – Turn off OSM by clicking on the layers icon  , then the eye icon on the same layer line as OSM text. 2 – Create 'mash-up' of both OSM and aerial imagery. Click on layers icon, then the two horizontal bars next to the eye icon on the same layer line as OSM text. Pull the newly appeared slider button to about 50-60% and release.  
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<b>3.001</b>	<b>How do you measure?</b>  The program vendor, Hexagon, estimates that a version release incorporating this functionality into the side panel of the program site will be available in June 2017.  Measuring can be done in Environment Southland's website, Beacon ( <a href="http://gis.es.govt.nz/">http://gis.es.govt.nz/</a> ), or in Google Maps/Earth.
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4.001

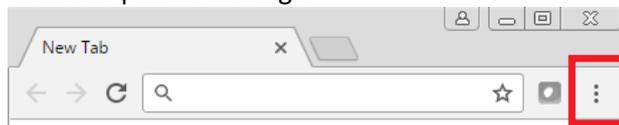
### How do you print?

The program was designed to be used by any device, as a quick information source. It was considered that map printing was not as critical upon initial release as other functionality.

The program vendor, Hexagon, estimates that a version release incorporating this functionality into the side panel of the program site will be available in June 2017.

However, printing can be tasked on a desktop currently, via an internet browser. Google Chrome is recommended, as some users find Internet Explorer does not print backdrop imagery such as aerial photography.

In Chrome, click on the vertical three dots after the web address line, click on Print in the resulting menu, and set up according to your available printer settings.



Another option is to take a screenshot (Microsoft Snipping tool, or print screen keyboard button) and edit and print from a picture editor.

5.001

### The aerial imagery is old – can we get newer imagery?

Aerial imagery coverage across the Southland District is patchwork – some sections are newer and higher resolution, particularly over townships.

The SDC mapping team prefer using aerial photo imagery, as it is nearly cloudless, and is cost effective as most is bought under a local consortium.

Collecting imagery across the wider district is usually done over four or five summers, due to the sheer size of the district. This means that the first instalment of the contract can be dated by the time a new swath is displayed on the website.

The team usually tack on higher resolution imagery capture of townships when an aircraft is contracted to capture a swath of the district.

Halfmoon Bay and Te Anau townships may be captured this summer, depending on weather and other imagery projects coming to fruition.

6.001

**What maps do you intend to show?**

Currently, work is being done to improve user experience. This should be completed by March. It will form the base in which to increase the map content available to everyone.

The next part of work involves improving the information panel following a property search. Among the items discussed are further property information, relevant consents and rating boundaries.

Further drag n' drop maps will be introduced in the coming months, alongside functionality improvements – District Plan, Utilities, Camping, Dog Exercise Areas, and Cemeteries.

*As at 02 February 2017*